"The invisible builders of Singapore"
Sourav S Bhowmick

The Smart Nation, surveillance and migrant workers in Singapore

By

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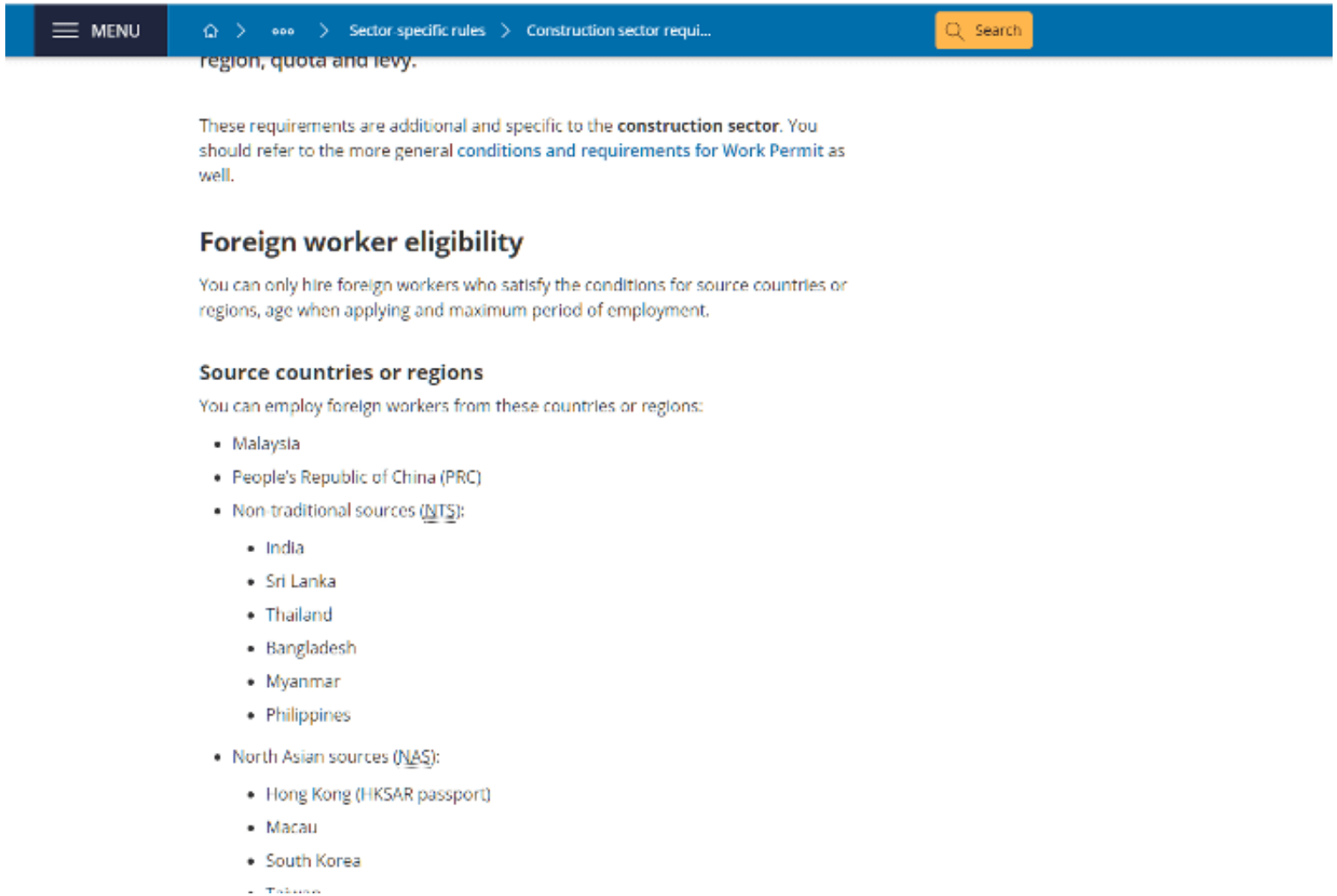
CMIO



Low-income migrant labor

Cheap Labour

Moral threats, Medical threats

[redacted] Hopefully the workers will also know how to clean up after themselves

Like · Reply · 3d

19

[redacted] Why the workers , they themselves cannot keep clean? They are the one stay at the place , use the place why cannot be response for their own hygiene? They are adult right , need to teach them to be clean??
If they have a proper room n bed to stay, with a heart of appreciation, they need to responsible for their cleanness..

Like · Reply · 5d · Edited

8

[redacted] thank you! finally someone who speak sense. 😊

Like · Reply · 5d

1

[redacted], i think everyone need to responsible for the cleanliness in our own daily stay place or any where, right.

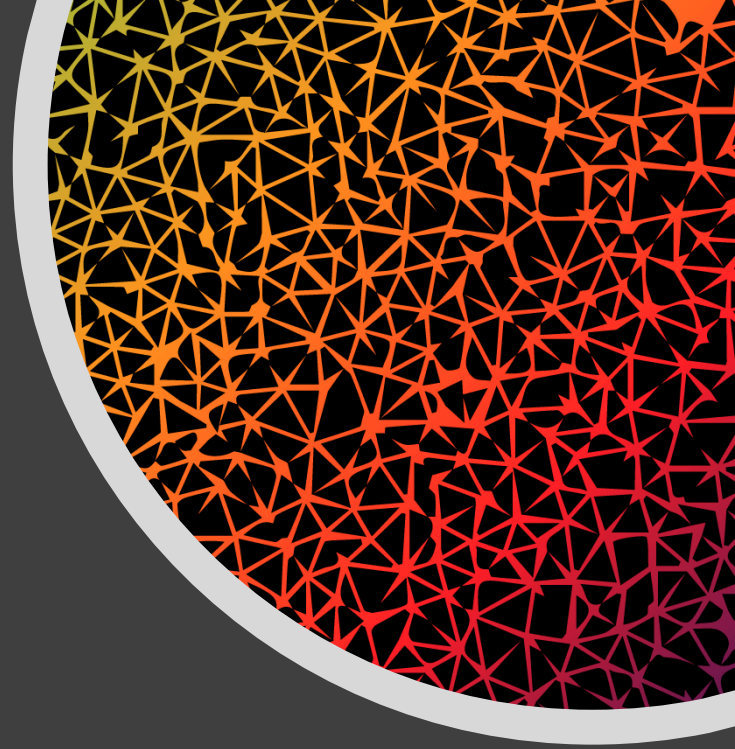
Like · Reply · 5d

3

[redacted] fully agree with you! Everyone who stays under the same roof has a part to play in keeping their own living conditions clean and tidy, and observe proper personal hygiene.

Like · Reply · 5d

1

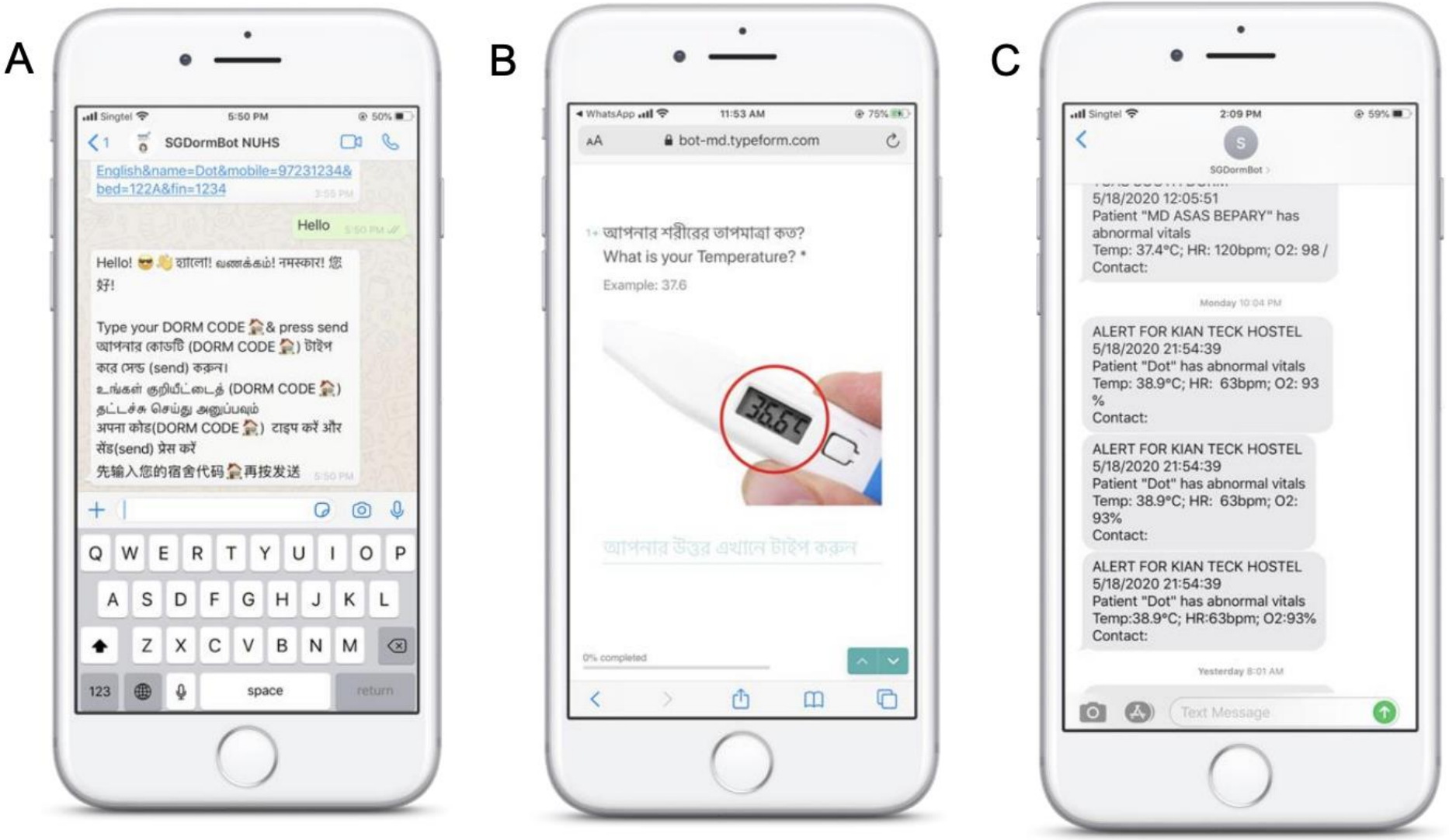


“Surveillant Assemblages”

Dormitories as Sites of Experimental Exuberance

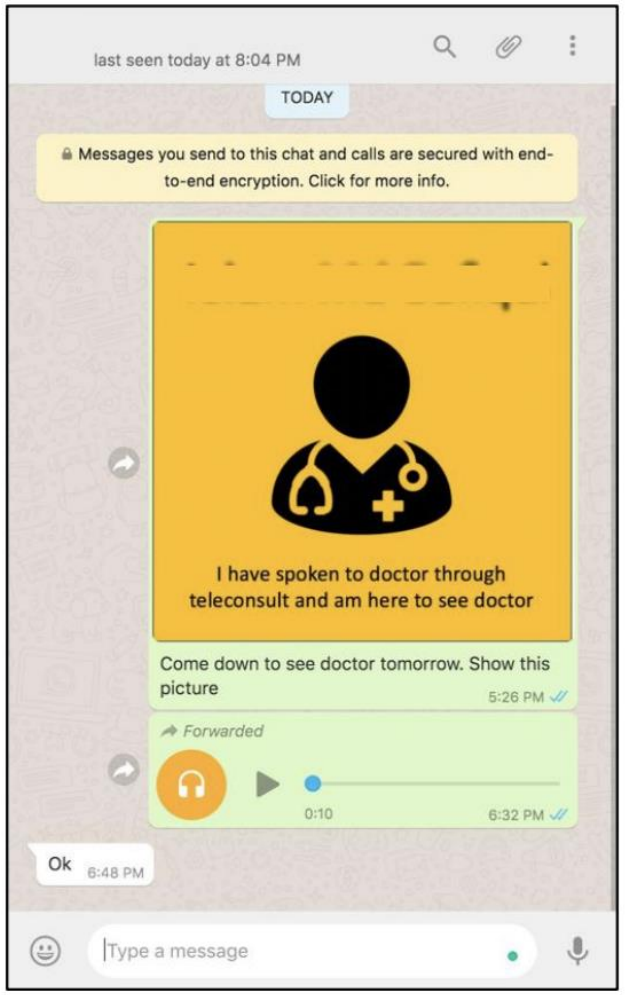
SGDormBot: Chatbot monitors migrant workers' health

Screenshots of A) SGDormBot Platform on WhatsApp, B) Vital signs monitoring form and C) SMS alerts sent to the NUHS doctors for patients with abnormal vital signs.



SGDormBot: Chatbot monitors migrant workers' health

When a clinician is alerted of abnormal vital signs, SGDormBot telehealth consults are done via chat or 3-way video calls. Patients are then advised to visit the dormitory medical post, or escalated to the hospital for further review if required.



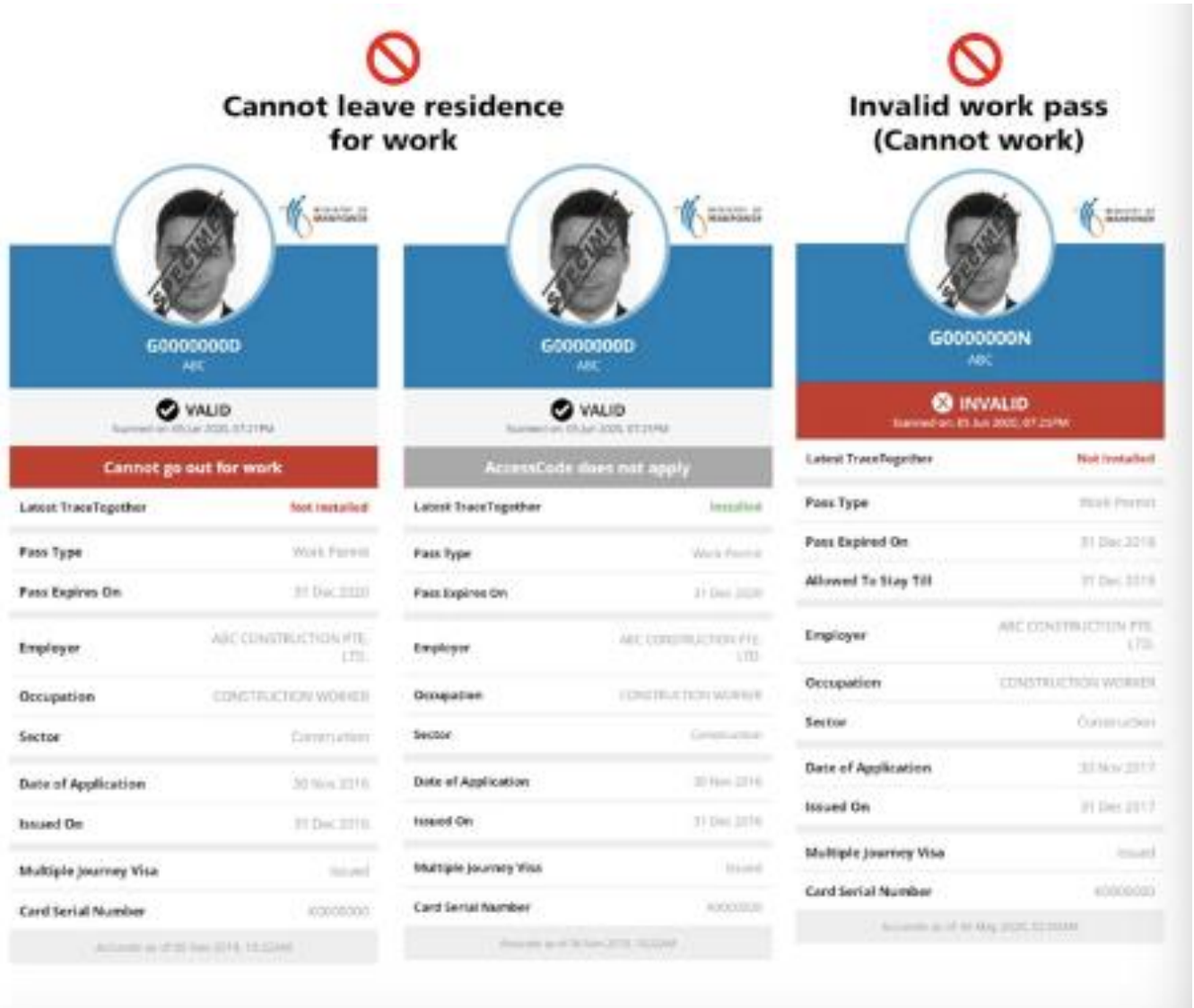
SGDormBot: “game changer” for migrant workers’ health

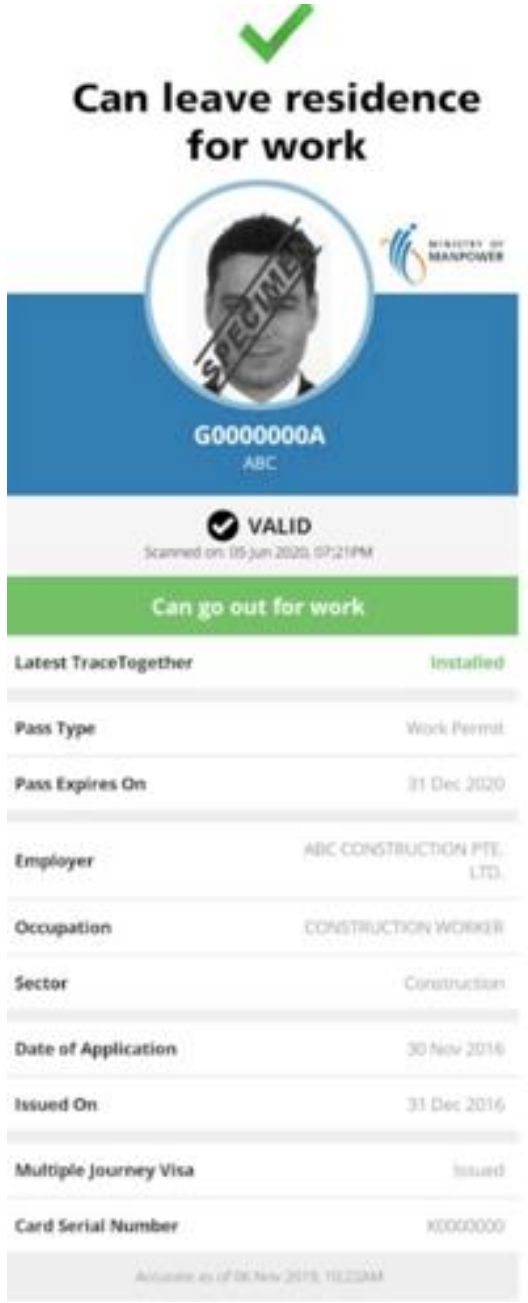
According to Dr Benjamin Hooi, the medical lead of Tuas South Dormitory, SGDormBot enables *“us to keep a close watch over COVID-19 positive dormitory residents, in whom a subtle change in the vital signs may be the first sign of clinical deterioration. More than that, it has empowered residents to take on an active role in monitoring their own conditions, which has facilitated a better understanding of the virus and how it affects their health.”*

SGWorkPass App

- SGWorkPass is a free mobile app to check the validity of Singapore work passes or long-term passes issued by MOM.
- Workers can use SGWorkPass to check if they can leave for work based on their AccessCode status.
- With effect from 15 June 2020, SGWorkPass has been updated to incorporate TraceTogether, which is mandatory.

SGWorkPass App





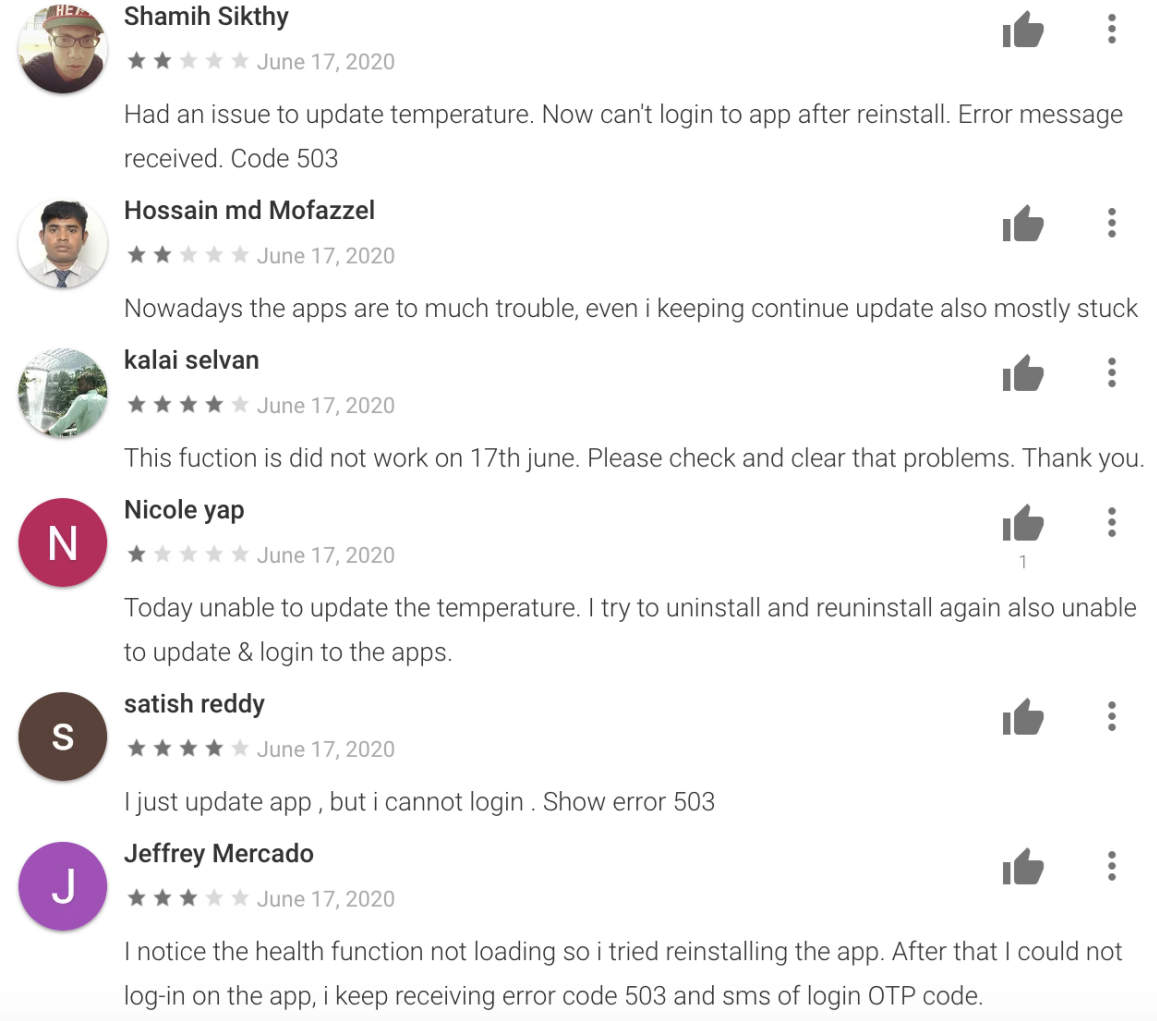
TraceTogether App

- TraceTogether app is mandatory for the migrant worker population.

- As of 19th June 2020, 5p.m. Work Permit and S Pass holders in construction, marine and process sectors or those staying in dormitories are required to download, activate and maintain the latest version of TraceTogether to ensure they fulfil one of the criteria required for “Green” AccessCode status.

Issues highlighted by workers

- Apps are not available on Huawei’s app gallery
- Bugs (unable to input emails, birthdays, addresses, not receiving OTPs)
- Constant need to update these apps is wasting worker’s data
- Ramifications for the worker because it impact his ability to work.



Shamih Sikthy
★★☆☆☆ June 17, 2020
Had an issue to update temperature. Now can't login to app after reinstall. Error message received. Code 503

Hossain md Mofazzel
★★☆☆☆ June 17, 2020
Nowadays the apps are to much trouble, even i keeping continue update also mostly stuck

kalai selvan
★★★★☆ June 17, 2020
This fuction is did not work on 17th june. Please check and clear that problems. Thank you.

Nicole yap
★☆☆☆☆ June 17, 2020
1
Today unable to update the temperature. I try to uninstall and reuninstall again also unable to update & login to the apps.

satish reddy
★★★★☆ June 17, 2020
I just update app , but i cannot login . Show error 503

Jeffrey Mercado
★★★☆☆ June 17, 2020
I notice the health function not loading so i tried reinstalling the app. After that I could not log-in on the app, i keep receiving error code 503 and sms of login OTP code.

Differential Surveillance

Knowledge Politics of Managing Migrant Dorms

"advisory stated employers would lose their work pass privileges if they brought their workers for Covid-19 testing", and that the ministry "actively discouraged" the testing of workers.

Grassroots Organization and Self-Responsibilization

Gradual Disciplining of Bodies to Surveillance

Surveillant Assemblage Reproducing Racialized Immigration Hierarchies

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